

VOZ TOTAL TV WEBSITE REPORT GUIDELINES

This document provides a quick guide to the Virtual Australia ('VOZ') reports available at virtualoz.com.au

What is VOZ?

VOZ is the foundation of Australia's new Total TV reporting standard, enabling all-screen, cross-platform planning and reporting.

VOZ brings together broadcast content viewed on TV sets (OzTAM and Regional TAM TV ratings) and connected devices (online-delivered content, or BVOD captured by OzTAM's Video Player Measurement service) to deliver a national de-duplicated database.

What are the VOZ National Total TV reports?

The VOZ website reports are a fixed set of predefined daily reports and a weekly report that provide a top line snapshot of national Free to Air (FTA) Total TV viewing for the following demographics:

- Total People
- People 25-54
- People 16-39
- Grocery Shoppers (18+)

Total TV includes National Broadcast TV (including ('spill'*) and National BVOD.

National combines the Metro 5 mainland capital cities, the Regional aggregated markets, plus 'Rest of Australia'**

Broadcast TV includes both Live and Playback viewing.

BVOD includes viewing to live streaming plus on-demand including co-viewing on connected TVs.

VOZ de-duplicated data

VOZ uses a distinct design and methodology to provide true national, de-duplicated audience and reach measurement of all-screen broadcast TV and granular BVOD viewing. Some differences exist between VOZ and the OzTAM Metro & Regional TAM ratings services for reasons including:

- VOZ includes the new regional market 'Rest of Australia'**, which is not included in TAM.
- VOZ unifies metro and regional to a national picture, accommodating viewing in the 'overlap' market areas (spill viewing*).
- The VOZ database is produced to remove duplication of viewing that can arise by bringing together two measurement services to a TV set i.e. TAM (broadcast TV) and VPM (BVOD).
- The VOZ database also allows for the de-duplicated count of unique viewers, meaning a person exposed many times to broadcaster content and advertising across all screens is counted as just one viewer reached in the VOZ Total TV reach estimates.

Further information on the de-duplication of data in VOZ is available in [Duplication Explained](#).

Program Results

- Reporting the Top 30 'What Watched'*** Overnight and Consolidated 7 program results by Primary Description ranked on National Total TV Reach.
- Viewing to BVOD on demand content is aggregated to the related broadcast TV event that aired first (the First Run). This includes all viewing on the day of the First Run broadcast for Overnight results, and up to seven days later for Consolidated 7 results. Viewing to BVOD content made available before the research day of the First Run broadcast (VOD First) is not included in the Overnight or Consolidated results for the broadcast event.

Reports available on the VOZ website

Daily

Cumulative reach totals in the daily reports are based on 'When Watched'*** 1 minute reach (broadcast TV) and 15 secs (BVOD), 2am to 2am for all FTA networks. Note that reports up to and including research day December 14, 2024 include subscription TV in the cumulative reach results).

Broadcast TV reach includes viewers who may have also watched BVOD. BVOD reach includes viewers who may have also watched broadcast TV, therefore broadcast TV reach and BVOD reach will not add up to Total TV reach in these reports.

Program ranking results are based on 'What Watched'*** reach and audience data for programs 10 minutes in length or longer for FTA networks only.

For each day across the calendar year, two reports are available:

1. Total TV Overnight Top 30 Programs

Cumulative Reach totals for the report date

- National Total TV reach
- National Broadcast TV reach
- National BVOD reach

National (by program based on preliminary program log information for FTA networks) ranked on Total TV reach, detailing:

- National Total TV Audience
- National BVOD Audience

Delivered: Daily, day after research day. Available for the current rolling 7-day period. For program results 7 days post broadcast, access the Top 30 Consolidated 7 Top 30 Program ranking.

2. Total TV Consolidated 7 Top 30 Programs

Cumulative reach totals for the 7-days from, and including, the report date:

- National Total TV reach
- National Broadcast TV reach
- National BVOD reach

National (by program for Free-to-Air broadcasters) ranked on Total TV Consolidated 7 reach, detailing:

- National Total TV Audience
- National BVOD Audience

Delivered: Daily, for the most recent consolidated date i.e., 8 days prior. Reports are available from Sunday 31st December 2023.

Weekly

For each survey week (Sunday to Saturday) across the calendar year one report is available:

1. Total TV 'When Watched' Reach by Demographic

National by week (2am to 2am) for all FTA networks (subscription TV included in reports up to and including W/C December 8, 2024), for select demographics, detailing National, Metro and Regional weekly cumulative 'When Watched' reach '000s and % ('Only', 'Only', 'Both'):

- **Broadcast TV Only** includes people viewing content exclusively via broadcast TV (i.e., no BVOD viewing).
- **BVOD Only** includes people viewing content exclusively via BVOD (i.e., no broadcast TV viewing)
- **BOTH** includes people viewing content via both broadcast TV and BVOD

Delivered: Tuesdays following the most recent complete week i.e. the week ending three days prior. Reports are available from Sunday 30th April 2023.

More extensive and granular VOZ data is available to eligible OzTAM and Regional TAM elemental data subscribers, which they can use in their respective reporting. Contact info@oztam.com.au for more information on subscribing to VOZ data.

Sourcing VOZ data

To ensure clarity of reporting please clearly source the VOZ data being used including date, daypart, demographic, market, data type (Overnight, Consolidated 7 or 'When Watched') and metrics. Also indicate whether you are citing broadcast TV, BVOD and/or Total TV.

Whenever VOZ data is cited or published OzTAM must be credited as the source. For example:

Source: VOZ © OzTAM 2026 [reporting details as above]

* FTA Broadcast TV 'spill' relates to viewing to broadcast channels transmitted from a market that is outside of the market being analysed. There are some metropolitan and regional markets that overlap. The viewing by people in an overlap area will contribute to the market that the broadcast originates from. The viewing in a non-overlap area to a broadcast from an adjacent market ('spill viewing') is excluded from that market. The National Total TV results in the VOZ reports includes the 'spill' viewing that was otherwise excluded from the local markets.

** Rest of Australia refers to all other regions of Australia outside of the existing OZTAM and Regional TAM markets, including the combined TV markets of Darwin, Remote Central + Mt Isa, Griffith, Mildura, Spencer Gulf (Port Pirie/Broken Hill) & Riverland/Mt Gambier.

*** 'What Watched' relates to measurement and reporting of viewing to broadcast TV content, whether live or in playback, attributed to the time of original broadcast (e.g., OzTAM and Regional TAM Consolidated 7 ratings). 'When Watched' refers to measurement and reporting of viewing to broadcaster content at the time it was viewed. Broadcast TV playback and VOD can be accumulated from content broadcast multiple weeks prior to the reference week.

For more information go to virtualoz.com.au
